



Satellite Phone Source, LLC
800-676-0299
www.SatellitePhoneSource.com
428 Lewisburg Hwy. Franklin, TN 37064
phone: 615-599-3012 fax: 615-599-3643
“Wherever you go..There we are!”

Please Complete, Sign and Fax to **615-599-3516**

High-Speed Data Rental Instructions

Dear Valued Customer,

SATELLITE PHONE SOURCE, INC, is dedicated to offering you superior quality and service to make your phone rental with us a success. In order to be sure that you get your rental unit on the correct dates that you need it, we need ALL information on this Agreement filled out and faxed back to us at 615-599-3643 before we can process your order.

We need all contact information as well as any alternate phone numbers such as cell phones so we can be sure to reach you. All orders received will be subject to sales department verification. All orders received without complete contact information for such verification will not be shipped.

You will receive the unit a day before your trip and have a three-day grace period to return the unit at no additional charge.

The Satellite Phone Source Team
615-599-3012 - Phone
615-599-3516 - Fax
www.satellitephonesource.com

CUSTOMER RENTAL INFORMATION

Shipping Information:

Name: _____
Address: _____
City, State, Zip: _____ Country: _____
Email Address: _____
Contact Phone Number _____ Fax Number: _____
Alternate Contact Phone Number: _____

Billing Information:

Name: _____
Address: _____
City, State, Zip: _____ Country: _____
Email Address: _____
Contact Phone Number: _____ Fax Number: _____
Alternate Contact Phone Number: _____

PAYMENT INFORMATION

Choose Payment Method:

Visa MC Amex Discover
Security Code _____ (3-4 digits on back of card)

Credit Card #: _____ Exp. _____

I, _____, hereby authorize the SATELLITE PHONE SOURCE, INC, to charge my credit card above for any charges for the rental of any equipment as well as any future airtime charges, late fees, damages and (or) loss of equipment that I may incur during the use of this equipment. ***There are no refunds or credits for early returns.***

X _____
Customer Signature

Effective Dates of Rental _____ **to** _____
FROM (mm/dd/yy) TO (mm/dd/yy)

PHONE MUST ARRIVE TO ME NO LATER THAN _____
DATE (mm/dd/yy)

HIGH-SPEED DATA PRODUCT RENTAL

Please choose your rental option:

Regional BGAN and Data 144k

99 countries across Europe, the Middle East, the Indian sub-continent and North, Central and West Africa

NO PER MINUTE CHARGES-ONLY FOR DATA TRANSFERRED

- _____ 1 Week - \$35 + \$13.45 Per MegaByte*
- _____ 2 Weeks - \$70 + \$13.45 Per MegaByte*
- _____ 1 Month - \$145 + \$13.45 Per MegaByte*

*charges are based on data sent and received and are subject to change at any time

INMARSAT EMS STORM UNIT WORLD COMMUNICATOR 64k (GLOBAL COVERAGE 64)

- _____ 1 Week - \$ 299 + \$7.45 Per Minute Hi-Speed*
- _____ 2 Weeks - \$ 595 + \$7.45 Per Minute Hi-Speed*
- _____ 1 Month - \$1095 + \$7.45 Per Minute Hi-Speed*

*\$2.50 per minute for all 4800 bps voice calls made to public switched telephone numbers and \$7.45 per minute for all Basic HSD Calls or 64 or 56 kbps high speed data, 64 kbps voice or speech made to public switched telephone numbers.

RENTAL INSURANCE

_____ **YES, I WOULD LIKE RENTAL INSURANCE.** By initialing this box I am adding the optional rental insurance at the price of \$20 per day to my rental plan for the Regional BGAN. This insurance is to reduce my risk in the case the phone or equipment I rent is damaged in any way or accessories are lost. (Retail value of equipment; Regional BGAN Terminal \$995 USD each)

_____ **YES, I WOULD LIKE RENTAL INSURANCE.** By initialing this box I am adding the optional rental insurance at the price of \$70 per day to my rental plan for the EMS STORM UNIT. This insurance is to reduce my risk in the case the phone or equipment I rent is damaged in any way or accessories are lost. (Retail value of equipment; EMS Storm Unit \$7800)

ADDITIONAL/OPTIONAL ACCESSORIES

- _____ Additional Battery \$35
- _____ 13.8 Watt Solar Panel \$69
- _____ RBGAN DC Charger \$25

_____ **Add an Iridium 9500 phone for FREE*** (will be charged \$1.65 per minute for airtime charges) Voice mail FREE and Nylon Carry Bag included.

_____ Insurance of \$5.00 per day on Iridium phone if damaged, with \$100 deductible, if phone lost replacement value of \$650.

RENTAL AGREEMENT

This Rental Agreement ("Agreement") is made and entered into this _____ day of _____, 200__ by and between SATELLITE PHONE SOURCE, INC, and _____, hereby named as "Customer".

Agreement to Rent - SATELLITE PHONE SOURCE, INC agrees to rent to Customer the phones/terminal, and all accessories as agreed in this Agreement. The Term of this Agreement is determined from the dates the customer first receives the phone/terminal and ends when SATELLITE PHONE SOURCE, LLC receives such equipment back in full, with allowed grace period.

Customer shall pay all cost including, without limitation, court cost, attorney fees, the fees of any collection agency and any other costs incurred by Satellite Phone Source, INC in exercising or defending any term of, or right under, this Agreement. Customer agrees that this contract shall be governed by the laws of the State of Tennessee, without regard to its conflicts or choice of laws, and that sole venue shall be Franklin, Williamson County, Tennessee, USA.

Rental Charges - Customer agrees to the rental of all equipment, shipping/handling, airtime and taxes incurred from the rental and use of the equipment and services in this Agreement. Charges will continue at a rate of \$6.50 per day on RBGAN and \$55 per day on EMS Storm Unit not returned by the date on page 2 of this Agreement. If any equipment is found to be damaged when returned; then such equipment would be charged to customer at replacement retail value.

Warranty - SATELLITE PHONES /TERMINALS DO NOT WORK INSIDE BUILDINGS. Each item of equipment will be suitable for normal operation and use at the time of delivery and insures it for the above specified retail value during delivery to the Customer. SATELLITE PHONE SOURCE, INC DOES NOT guarantee airtime service at any time as there are many factors that may keep the phone from working at any time and we cannot warranty service for any Iridium, Globalstar or Inmarsat service as we have no control over these satellite networks.

Limitation of Liability - In no event will SATELLITE PHONE SOURCE, INC, be liable to the Customer for any incident, indirect or consequential damages however caused, whether by SATELLITE PHONE SOURCE, INC, negligence or otherwise.

Indemnity - The Customer agrees to protect, indemnify and hold harmless SATELLITE PHONE SOURCE, INC, from and against all claims, damages and costs including legal expenses arising out of the Customer's use of this Equipment.

Optional Rental Insurance: SATELLITE PHONE SOURCE, INC, offers rental insurance to our customers at the price of \$5 per day ON PHONES AND \$20 PER DAY ON REGIONAL BGAN and \$70 PER DAY ON EMS STORM UNIT. If Customer chooses this insurance there will be a \$100 deductible in the case of any product damage or lost accessories. If customer chooses not to use the optional rental insurance, then customer will pay full price to repair any damage or replace lost accessories.

X _____
Customer Signature Date